

The Moonshiner Membership: Concierge Care for the Blue Moon Family

At Blue Moon RV, we don't just see another vehicle in the service bay; we see a home, a dream, and a significant investment. When you join our Moonshiner Membership, you and your RV become part of the Blue Moon family.

Our mission is to provide proactive, expert-level protection for your coach. While most owners only notice a problem when something stops working, our "expert eye" is trained to see beyond the surface. We identify the hidden maintenance needs—from roof seal degradation to electrical fluctuations, before they become costly roadside emergencies. As your partner in RV ownership, we work within your timeframe and your budget to keep your coach in peak condition.



Elite Benefits of the Moonshiner Program

This concierge-level service is designed to offer maximum value and total peace of mind for the serious traveler.



Four Free Mobile Site Visits

Skip the service call fees. We bring our specialized mobile shop to you, saving members **\$1,000 annually**.



Prioritized Repairs

When you need us, you go to the front of the line. Moonshiners receive **priority scheduling** for both shop and mobile service.



24/7 Expert Access

Round-the-clock access to a technician from the Blue Moon Army. Whether it's a midnight electrical mystery or a slide room issue, expert advice is just a call away.



Exclusive 10% Discount

Enjoy a **10% discount on all parts and labor** for every repair, renovation, or maintenance service.



The "10+1" Labor Bonus

For every ten hours of paid labor, you receive **one free hour of labor**. Our way of thanking you for your loyalty.



Concierge Logistics

Enjoy the ultimate convenience with **after-hours pick-up and drop-off** options that fit your busy schedule.

-  **Protecting Your Investment, Together:** We believe in a "virtuous cycle" of care. By catching the small things early, we extend the life of your Onan generator, protect your Aqua-Hot system, and ensure your slide rooms operate flawlessly for years to come. As a Moonshiner, you aren't just a customer; you are an informed partner. We provide the technical clarity you need to make the best decisions for your RV, ensuring you spend more time making memories and less time worrying about repairs.

The Moonshiner Math: How Your Membership Pays for Itself

We believe in transparency and real-world value. When you join the Moonshiner Membership, you aren't just getting concierge-level service, you're making a smart financial decision for your RV's future. By taking advantage of the core benefits, a typical year of ownership can look significantly different for a Moonshiner. Here is a breakdown of how the savings add up for an owner with a standard annual maintenance and repair budget:

Service Provided	Standard Cost	Moonshiner Cost	Your Savings
4 Mobile Service Trip Charges	\$1,000	\$0	\$1,000
Annual Repairs & Maintenance	\$6,000	\$5,400	\$600
Loyalty Labor Bonus (1 Free Hour per 10)	Included	Free	\$225.00
24/7 Tech Support Access	N/A	Included	Priceless
TOTAL ESTIMATED ANNUAL SAVINGS			\$1,825.00+

The Real Value Beyond the Dollars

While the **\$1,825.00+ in direct savings** is a compelling reason to join, the "concierge" experience offers benefits that are harder to quantify but just as vital:

Avoided Emergency Costs

By using your 4 free mobile visits for proactive inspections, our "expert eye" often catches a \$200 seal issue before it becomes a **\$5,000 delamination repair**.

Zero Downtime Stress

With prioritized repairs and 24/7 access to the Blue Moon Army, you aren't waiting weeks for a slot at a dealership while your **vacation days tick away**.

Convenience on Your Clock

Our after-hours pick-up and drop-off means you **don't have to miss work** or rearrange your life to get your RV to the shop.

Moonshiner Concierge Membership: Full Benefits Detail

An Investment in Your Freedom. The Moonshiner program isn't just about discounting RV repair; it's about partnering with **Rodney and Abby Simmons** and our veteran team to ensure your coach is always ready for the road. We protect your investment in full, so you can focus on the destination.

→ Expedited Scheduling

No more waiting months for an appointment. Moonshiners skip the line and get scheduled **within 7 business days**.

→ Prioritized Completion of Repairs

Moonshiners' repairs are flagged at Blue Moon RV as **top priority**. Not only can you get on the schedule within 7 days, but we will get you finished and out the door ASAP.

→ 24/7 Telephone Access to Your Technicians

Ever had an on the road horror story? If you are a Moonshiner, you have access to us 24/7 (really). **Not a call center reading from a script**, but our small team of expert technicians, who can help you resolve many issues over the phone.

→ Free Written Estimates on Repair Work

If you have been unlucky enough to require an estimate for insurance, you know these can be costly and time consuming. As a Moonshiner, you can achieve **cost savings on the estimate** when you may have a deductible you are not looking forward to paying.

→ 10% Discount on Parts and Labor

These days we are all attempting to make wise buying decisions. **This Moonshiner feature alone usually pays for our members' annual fee** in actual savings.

→ Free Labor Rewards

Ever had a RV repair shop give you service at no cost just to thank you for your loyalty? We do. Moonshiners earn **one free hour for every 10 hours of paid labor**. Just an example of the more dollars you get to keep in your pocket.

→ After Hours Pick Up and Drop Off

If you find it a challenge to drop off your RV during business hours (Monday–Friday 8–5), as a Moonshiner you can enjoy the added convenience of **dropping off on your schedule**. Our staff can assist you remotely for added convenience.

→ 4 No Cost Trip Charges Each Year (within 35 miles)

If you require a mobile technician that would incur a trip charge and hourly labor, Moonshiners receive **4 no cost trip charges a year (\$1,000 value)**. This is perfect for those emergencies.

Limited Enrollment for Superior Service

To maintain our high standards of "concierge" care and ensure every member receives the immediate attention they deserve, **Moonshiner memberships are strictly limited**. We prioritize quality over quantity, ensuring our "family" always receives the best of what Blue Moon has to offer.

Membership Limitations

1. We enroll RVs **no more than 10 years old**. This guideline is due to our need and ability to obtain parts promptly, so we can accomplish your repairs as quickly as possible. We take our promise to ALL our clients seriously when it comes to deadlines. We do make some exceptions on age, depending on the RV/motorhome — we would be happy to discuss whether your RV may qualify.
2. Owners who have **more than one RV are also eligible** to join. The membership fee is per RV, but heavily discounted for subsequent RVs.
3. Currently we only offer the Moonshiners memberships to **noncommercial clients only**. Entertainer buses are eligible for membership.

Current Pricing Schedule

Sign up in 2026 and lock in your price for year 2!

Membership will be limited to ensure optimal client experience.

Month	2026 Membership Price
Annual	\$2,000

**\$500 discount for 2nd RV with the same owner*

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